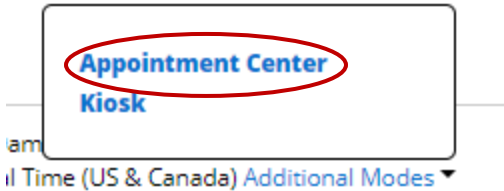


Appointment Center

If you are managing a department that coordinates appointments across personnel, you can easily view, schedule, and track appointments through the Appointment Center. At the bottom of the homepage, you will see a small hyperlink that says **Additional Modes**. This allows you to open the Appointment Center view.



Once you select **Appointment Center**, you will be directed to a new page to select your **location**. Locations are listed in alphabetical order from left to right.

Once you select your location, the **scheduling grid** for that location will populate in the Appointment Center view. From this view, you can schedule student appointments, filter for services specific to your care unit and location, and view all appointments for personnel by date.

Choose Appointment Center Location

Appointment Center Name

Available Locations

- Academic Success Center Accept
- Athletics CAM - I
- Career Services - Events Career
- Cashier's Office CHSS -

Scheduling Grid ▾

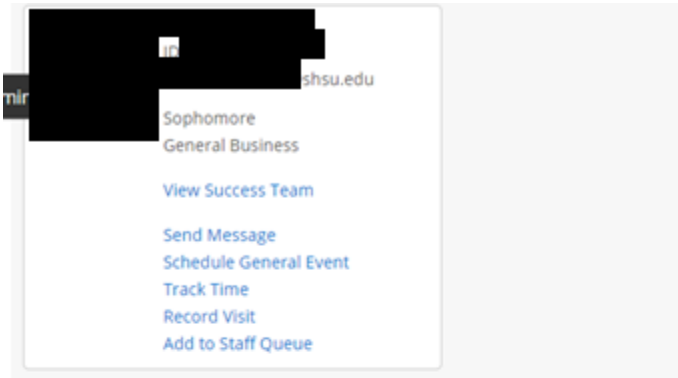
Date: Start Time (CT): End Time (CT): Refreshed Today 1:00pm CT

Care Unit: Service: Staff:

Appointment Schedule For Tuesday, November 24, 2020

| | Bayle Adams | Samantha Aldrich-Wollgast | Joanna Blythe | Tanisha Brazil | Rebekah Carnell | Arica Castleberry | Stephen Cleveland |
|---------|---------------------------------|-------------------------------|---------------|---------------------|-------------------------------|-------------------|-------------------------------------|
| 8 AM CT | Arts & Media... | | B... | A... A... A... A... | H... H... H... H... H... H... | Busy | |
| 9 AM CT | Arts & Media... Arts & Media... | Business Ad... Business Ad... | | O... O... | H... H... | | Criminal Justi... Criminal Justi... |

Scheduling an Appointment



Once you have entered a student to make an appointment for in the **Enter Student Name** box, the scheduling grid will update to reflect the student’s availability in comparison to the staff’s availability.

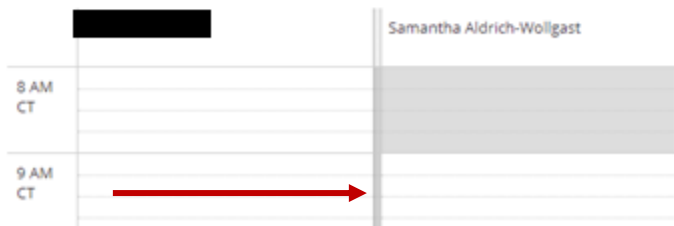
Scheduling Grid ▾

Date: 01/11/2021 Start Time (CT): 8:00AM End Time (CT): 5:00PM Refreshed Today 1:13pm

Care Unit: Academic Advising Service: All Services

Find First Available?

Appointment Schedule For Monday, January 11, 2021



When you find a time that a staff is available to meet with the student, you will double-click the open space on the scheduling grid and the **Create an Appointment** box will appear.

Select **Create Appointment** and the appointment will now be saved. The staff scheduled for the appointment and the student will both be notified of the appointment. Additionally, the student will receive an e-mail and text reminder prior to the appointment.

CREATE AN APPOINTMENT [X]

Service: Please select a service [Show All Services for this location](#)

Organizer: []

Student: []

When: [] 30 min

Comments:

Options:

- Student has checked in for appointment
- Send E-mail Reminder to the organizer attendee
- Send E-mail Reminder to non organizer attendees
- Send Text Reminder to the organizer attendee
- Send Text Reminder to non organizer attendees

Cancel Create Appointment

Canceling or Moving an Appointment

If you need to check-in an appointment, cancel an appointment, or move an appointment, you can do so from the scheduling grid view in the Appointment Center. Select the appointment you are needing to make a change to, and the **Manage Appointment** box will appear.

MANAGE APPOINTMENT ×

Arts & Media - ZOOM

All Attendees ▾

- ↑ [Redacted] (Organizer)
- ↑ [Redacted] ▾

Appointment Details

[edit | move]

| | | | |
|----------------|--|------------------|----------------------|
| When | Tue Nov 24, 2020 3:00pm - 3:30pm CT | Care Unit | Academic Advising |
| Where | SAM Center - Online | Comments | None |
| Service | Arts & Media - ZOOM | Type | One Time Appointment |
| Course | N/A | | |

Cancel Appointment Check In Appointment Delete Appointment Close