Marsha C. Wilson

Lecturer, Agribusiness School of Agricultural Sciences Sam Houston State University Huntsville, TX 77341 (office) 936.294.1220

Email: mcw021@shsu.edu

EDUCATION

Master of Business Administration, Information Management University of Houston, Houston, Texas

Bachelor of Science, Medical Technology (Microbiology, Chemistry) University of Texas, Austin, Texas

INFORMATION TECHNOLOGY (IT) PROFESSIONAL EXPERIENCE

ConocoPhillips (1984-2004; Key Positions Noted)

- Project Manager (**Houston**)
 - Responsible for planning and managing a \$6 million project to optimize enterprise IT service processes for newly merged Conoco and Phillips energy businesses.
- Business Process Consultant (Houston)
 - Co-leader on a project to re-engineer Conoco IT service processes globally; facilitated process buildouts with impacted employees, mapped processes and roles using Pritchett methodology and Visio. Additionally, responsible for project communications and oversight of the \$10 million project budget.
- Global IT Process Owner (Houston)
 - Project responsibilities included revising and implementing global IT processes for the distribution of standardized business software applications for Conoco. Savings of \$2.1 million were achieved in the first year, and \$1 million in annual savings were projected over the next six years through centralizing work in regional centers and consolidating applications worldwide.
- Project Manager (Calgary, Canada)
 - Responsible for the successful integration of IT systems for newly acquired Natural Gas Liquids business into existing Conoco Canada Operations. Numerous software and hardware contracts negotiated and executed; reconciled redundant business applications; optimized IT contract staffing levels; and implemented outsourced IT service providers for all Canadian operations.
- Manager, Information Systems (Arkhangel, Russia / Moscow, Russia)
 Implemented IT infrastructure for start-up joint venture in northern Russia and renovated existing computing and telecommunications systems in DuPont/Conoco office in Moscow. Responsibilities included \$5 million in assets and local staff (3) supplemented by a global support team (15). Hired and trained local staff to serve five offices and field locations. Nationalized function with a technically proficient staff within 3 years.

TEACHING EXPERIENCE

• Lecturer for School of Agricultural Sciences, **Sam Houston State University**. (Fall09-current) Teach courses in *Computers in Agriculture* in classroom setting as well as online sections using Blackboard; also taught 4 semesters *Agribusiness Organization and Management* and 1 semester of *Advanced Excel in Agriculture*.

- Adjunct Instructor for Computer Information Technology, Lone Star College-Montgomery. Taught hybrid courses for *Introduction to Computers*, and *Business Computer Information Systems*. Certified for online teaching with Blackboard Vista and Angel. (Spring08-Fall09)
- Designed a training program for a start-up office of 30 persons providing computer basics, and instruction for bi-lingual versions of Microsoft Word and Excel. Conducted initial training sessions and trained subsequent trainers. Designed a training program for technical support staff. (Conoco: Arkhangel, Russia)
- One-on-one training for managers and small group classes of clerical staff for Microsoft Word and Excel; installed accounting system and provided technical training to support staff. (Conoco: Port-of-Spain, Trinidad)
- Training sessions for basic and advanced training in Microsoft Word in bi-lingual, Arabic/English for 20 selected staff members. (Conoco: Cairo, Egypt)
- One-on-one training for the office manager on computer basics, word processing, and spreadsheets. Small class training for basic and advanced sessions of Microsoft Word and Excel conducted in two separate visits for staff. (Conoco: Libreville, Gabon)
- Served as training coordinator for 5 years for a lay ministry program for a Houston church and 10 years at a Huntsville church. Conducted 50 hours of training for each class prior to commissioning.

AWARDS

 2016 College of Science & Engineering Technology Adjunct Faculty Excellence in Teaching Award

Marsha C. Wilson August/ 2023