# **Preparing for Ring Ordering**

- When and Where Can I Order My SHSU Ring In-Person?
  - Jostens visits campus for Ring Ordering sessions during the Fall, Spring, and Summer terms (6 weeks total). Check for upcoming Ring Ordering dates on the official SHSU Ring website.
- Why Can't I Use a Different Ring Provider?
  - The university name and logos are protected by federally registered trademarks. Jostens maintains the exclusive right to use the university's name and/or marks in the design of a class ring. Therefore, we cannot approve an exception for logos/marks to be used by another jeweler. The benefits of adopting one official class ring are as follows:
    - Sam Houston State University (SHSU) has a trademarked agreement with Jostens. This ensures the official design, which is approved by a committee of students, faculty, and staff, is consistently used. The SHSU class ring features:
    - The ring is symbolic of Sam Houston State University, and its design was approved by a committee of students, faculty, and staff
    - The official ring is inscribed with the word "HONOR" symbolic of the ring that Sam Houston's mother gave him when we went off to battle
    - The official ring spends the night in Sam Houston's home on the eve of each ring ceremony
- How do I know which ring fits me?
  - Attend the Ring Ordering days in person for ring sizing.
  - You can also visit the SHSU Office of Alumni Relations & Annual Giving, where Jostens has some rings on display.

#### **Eligibility and Requirements**

- How Many Credit Hours Do I Need to Complete to Order a Ring and Participate in the Ring Ceremony?
  - You need a minimum of 75 credit hours to be eligible for ordering and participating in the ceremony.

Note: Master's and Doctoral students can order their rings at any time.

- Can I Attend Ring Ordering Days Even if I Don't Qualify?
  - Yes, you are welcome to attend and get sized for your ring or browse the available ring types and prices to prepare for future ordering.

- Can I Order My Ring If I Missed the Ring Ordering Deadline or Purchased During an Off Period?
  - Yes, you can order your ring online at Jostens.com anytime. However, to participate in the Ring Ceremony for that semester, your ring must be ordered before the official deadline. Rings ordered after the deadline will be included in the following semester's ceremony.

*If you cannot attend the ceremony, your ring will be mailed after the event.* 

## Ordering and Customization

- Can I Customize My Class Ring?
  - Yes! Jostens offers a range of customization options, including different stone colors, metal types, and engravings. You can view these options during the Ring Ordering days or online at Jostens.com.
- How Much Are the Rings?
  - Prices vary based on the customization options. For detailed pricing information, visit Jostens.com or consult Jostens representatives during Ring Ordering days.

#### **General Information**

- What Should I Do If I Have an Issue with My Ring (Resizing, Stone Fell Out, etc.)?
  - Contact Jostens for instructions on how to send your ring to the factory for repairs. For warranty and repair information, visit the <u>Jostens warranty page</u>.

#### **Tips and Tricks**

- You can predesign rings <u>online</u> and save the design
  - Allows you to compare prices, share the link, and ease of ordering day of.

#### **Benefits of Attending In-Person Ring Ordering Sessions**

- **Personal Assistance**: Meet with Jostens representatives in person for detailed assistance.
- Get Sized: Ensure you select the perfect fit for your class ring.
- **Explore Options**: View the various designs and customization options available for your ring.
- **Discounts**: Jostens provides a discount for ordering in-person on designated days

# Spring 2025 Ring Ceremony FAQs

## • What exactly takes place at the SHSU Ring Ceremony and what is the dress attire?

Ceremonies start at 6:30 p.m. and last approximately until 8:00 p.m. (check-in starts at 5:00 p.m.). Students should dress in business attire.

The ceremony is an opportunity for students to reflect on their academic journey, celebrate their hard work, and embrace the shared commitment to the legacy of honor Sam Houston held dearly, a legacy that continues to define the Bearkat spirit. As students take part in the ceremony, they are reminded that true honor lies not just in personal accomplishment, but in service to others and the community, with the motto "The measure of a life is its service" guiding them beyond their university years.

# • When is the deadline to RSVP for the ceremony?

The deadline for RSVP varies by semester, and is posted on the website prior to each semester's ceremonies. Ring registration opens when e-mailed and mailed invitations are distributed 4-8 weeks ahead of the ceremonies. RSVP links are provided in these messages as well as located on our main Ring website after opening.

# • Do I get my ring after ordering or do I have to wait until the ring ceremony?

The tradition is that all rings spend the night in Sam Houston's home on the eve of the ceremonies. If you are unable to attend, you may pick up your ring the Thursday or Friday after the ceremonies. Rings not picked up, will be shipped by Jostens the following week. No action from you is necessary for your ring to be shipped if it is not picked up.

# How do I know if my information will be accurate in the program?

Jostens provides the official ring order list, so all students who ordered a ring, whether attending the ceremony or not, will be recognized in the program.

# • Why do I need to register before the ceremony and what does that mean?

Registration is needed to reserve your space in the ceremony and ensures you are seated alphabetically. Registering after the deadline will place you out of alphabetical order at the end of the ceremony.

# • What if I have an extenuating circumstance and cannot attend my specified day, according to my last name?

If you have an extenuating circumstance on date of your specified ceremony please contact Johnathan Marks, <u>jmarks@shsu.edu</u> – explaining your circumstance and your request to switch ceremonies.

# • When does the online registration open each semester?

Online registration typically opens 4-8 weeks in advance of the ceremony. You will receive invitations by mail and email.

## • Online registration asks for my guest count?

This is for event planning purposes only and does not need to be 100% accurate.

### Do I have to pay for parking?

 No, the Coliseum Parking Garage (820 Bowers Blvd, Huntsville, TX 77340) is reserved for the SHSU Ring Ceremonies and Parking Lots will be marked for free parking around Johnson Coliseum during these times.

#### What if I need Accessible seating accommodations for my guests?

• If you have a guest attending with handicap accessible needs, such as one in a wheelchair, using a walker or scooter, please be sure to specify this in the SHSU Ring Ceremony RSVP.

## Where is the Accessible Seating and can we sit with them?

 Accessible seating, for wheelchairs, walkers and scooters, will be located on the Coliseum floor and your guest will be escorted there by SHSU Staff. Unfortunately, due to limited space only those guests requiring this seating will be allowed in this section.

# For those that need additional assistance they are allowed 1 person to accompany them (1 per group). Please note that the additional assistance must be provided by your group not SHSU.